

Responsible Engagement with Our Stakeholders

As stated in our Management Philosophy, OMRON cultivates strong relationships with its stakeholders through responsible engagement. Relationships of trust cultivated through engagement with stakeholders is an indispensable asset for the sustainable growth of OMRON and an essential element in our creation of innovation driven by social needs. We are committed to responsible engagement with all of our stakeholders to sustainably improve our corporate value and solve social issues through our business.

Stake holders	Major initiatives	Means of communications	Actual initiatives (examples)
Customers	The OMRON Group provides better products and services with the aim of solving social issues through its business.	Communication through sales activities	Collaborative creation with our customers by utilizing 36 Automation Centers (ATC) of the Industrial Automation Business. Fiscal 2022 results: Established a structure with 1,740 application engineers (29.9% compared to fiscal 2016)
		Customer support	Industrial Automation Business: Contributed to the improvement of customers' global competitiveness through 150 or more support networks in 40 countries around the world. Healthcare Business: Inquiries about thermometers and blood pressure monitors and access to the website's FAQs doubled amid the COVID-19 pandemic. Focused on improving website navigation and response content. Achieved a 98.3% satisfaction rating in China in fiscal 2022.
		User monitoring	We closely communicate with customers at the product planning, design, and after-sales stages, and conduct monitoring surveys. This allows the company to gain an accurate understanding of how products are used and the environment in which they are used. We then use this information to develop products that are easier to use and are higher in precision.
		Exhibitions	We enhanced the recognition of the OMRON brand through exhibition at China International Import Expo (CIIE) 2022 and communicated a message as "an innovative enterprise that resolves social issues through automation."
Transaction partners	The OMRON Group is engaged in global procurement activities and working with its suppliers to improve the level of sustainability in its supply chain.	Sustainability self-assessment	We requested suppliers conduct self-assessments of their compliance with Sustainable Procurement Guidelines and requested improvement plans from suppliers for whom sustainability risks were identified. We confirmed the compliance status of 356 global suppliers in fiscal 2022, with 77 companies implementing improvements.
		Assessment based on third-party standards	We conducted self-checks using the RBA* evaluation tool. In fiscal 2022, all 69 principal suppliers achieved a 100% low risk level on RBA Corporate Level SAQs. *RBA: Responsible Business Alliance
		Procurement BCP	We surveyed all new parts from suppliers as procurement occurred, keeping thorough and up-to-date information on places of production and minimized procurement risk for individual parts, with the goal of restoring procurement of all parts within a month in case of an emergency.
		"Green procurement" that helps reduce negative environmental impact	Awarded and renewed green supplier certification. During fiscal 2022, we certified 62 more companies as green suppliers and completed assessments for a cumulative total of 3,188 companies. We proactively adopted materials that do not contain hazardous chemical substances to help reduce negative environmental impacts in the OMRON Group's supply chain.
		Responsible procurement of conflict minerals	Using the Conflict Minerals Reporting Template (CMRT) of the Responsible Minerals Initiative (RMI), which is a standardized reporting template, conducted a survey of 281 suppliers worldwide from which the OMRON Group purchased parts and materials in the past 2 years. We promoted procurement in a manner not to drive environmental destruction and human rights violation.
Providing learning opportunities	To promote understanding of sustainable procurement amongst all suppliers, we have created training materials and promoted e-learning courses. In fiscal 2022, 61 people from 18 Chinese suppliers, selected by industry sector from among those subject to self-assessment, participated in training.		
Employees	The OMRON Group is committed to creating a company where employees can unleash their abilities and passions and demonstrate them to the fullest.	VOICE (Global Employee Engagement Survey)	In fiscal 2022, the survey covered all 20,603 employees (excludes production line employees) of the OMRON Group. (The survey to be conducted every other year.) Response rate of 91%, more than 38,500 free comments
		TOGA (The OMRON Global Awards)	An event to foster teamwork and solidarity—Gold and Special Award winners gather from around the world in Kyoto, where the head office is located, to present on their efforts, to put OMRON Principles into practice, to other executives and employees. In fiscal 2022, TOGA was conducted as a hybrid of real and virtual events, with over 11,000 participants from inside and outside the company.
		"OMRON Principles Missionary Dialogues" and "The KURUMAZA," to facilitate direct communication between top executives (chairman and president) and employees	Held direct dialogues with employees to encourage practice of OMRON Principles throughout the organization. Fiscal 2022's Missionary Dialogues was held at eight locations, including overseas. Including online participants, over 500 people, mainly leaders and young employees, participated.
		Employee Health Management Declaration "Boost5 Project"	We consider the health of our employees as an important management foundation, and released information on internal and external websites that was geared toward visualizing and analyzing employee health.
Shareholders and investors	The OMRON Group is working to engage in two-way interactive communication with shareholders and investors, with the aim of "realizing highly transparent management."	Briefings on business results / ESG briefing / individual meetings	We held briefings on business results (four times), an ESG briefing (185 participants, including investors, analysts, press, academics and others), and meetings with institutional investors (approximately 600 meetings), both online and face to face. As always, we are committed to highly transparent IR activities.
		Ordinary General Meeting of Shareholders	The Ordinary General Meeting of Shareholders was streamed online (June 23, 2022). 85 shareholders attended the Meeting at the venue and 124 viewed the live stream. The percentage of voting rights exercised was a high 88.6%.
		Publication of IR-related materials	We actively disclosed information through publication of IR-related materials, including the Integrated Report and Shareholders' News. In addition, enhanced information in the annual securities report (including the value creation story, sustainability targets and results, risk information, etc.) and released English language versions, as requested by many overseas investors, so as to strengthen information disclosure for a wider range of investors.